



AGENTS' BULLETIN

Visa and Entry Requirements Reminder

Thank you for selling Japan Airlines.

Please note we have been receiving increased reports of our airport staff having to deny boarding to customers due to insufficient/improper travel documentation, especially in cases of transit in Japan. Depending on the nationality of your customer, they may need a transit visa if entry to Japan is involved in their itinerary.

< example 1 >

JL 726 N 06JUL5 CGKNRT
JL 113 Y 07JUL5 XHNDITM
JL 060 N 07JUL5 XKIXLAX

PAX is taking a domestic flight in Japan between Tokyo and Osaka in order to travel from Jakarta to LAX. PAX must pass through Japanese immigration and enter Japan to complete his/her itinerary

< example 2 >

JL 726 N 07JUL15 CGKNRT
JL 062 N 07JUL15 NRTLAX

PAX is not leaving NRT airport and does not need to pass through Japanese immigration

Please remind your customers to carefully check visa and entry requirements for all countries they are visiting, including transit countries if entry to that country is required (such as in example 1).

Your continued cooperation would be greatly appreciated.