



## JAL Named the Best Asia-Pacific Major Airline for On-time Performance

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<http://flightstats.com/company/media/on-time-performance-awards>

Japan Airlines (JAL) has been named the best Asia-Pacific Major Airline for its on-time performance service, according to FlightStats Inc., an independent aviation performance-tracking company.

In 2016 JAL achieved on-time arrival rate of 87.33% for its domestic and international flights, and the JAL Group achieved on-time arrival rate of 87.80%. As a result, JAL has been named the best Asia-Pacific Major International Airline in both mainline and network<sup>\*(1)</sup> flights categories by FlightStats. JAL retained its best on-time Asia-Pacific carrier title for the seven times and the fifth year in a row, since these awards launched in 2009 <sup>\*(2)</sup>. Meanwhile in Major International Airlines category, JAL was in second place in Major Global Airline division and in third place in Major Global Airline Network division.



<sup>\*(1)</sup> "Network" is defined as a system of flights that are marketed by a major airline but are operated by a separate airline partner. At the JAL Group, its regional airline subsidiaries, J-AIR Corporation (J-AIR) and Hokkaido Air System (HAC) were included into applicable carriers in this new category with JAL.

<sup>\*(2)</sup> JAL has received the world's best On-time Performance Service Awards for calendar year 2009, 2010, 2012, 2013, 2014 and 2015.

The **oneworld**<sup>®</sup> alliance, of which JAL is a member, has received FlightStats' 2016 Airline Alliance On-time Performance Service Award for the fourth time running.

JAL Group regards punctuality as an essential service quality of the airline and is striving to maintain its flight operations on time day after day, and the airline's consistently high on-time performance cannot be apart from customers' understanding and cooperation.

Placed safety in flight operations above all else, JAL Group staff will endeavor to challenge achievement of higher on-time performance, and meet the needs of our customers so as to become the most preferred airline in the world.

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### **About FlightStats**

FlightStats, part of FlightGlobal, is a cutting-edge data services company focused on providing real-time global flight data to companies and travelers across the travel ecosystem. The company strives to tell the “story” of a flight – from what’s expected, to what is happening now, to what happened. The Company delivers these stories via its Data Services, and through its FlightStats-branded web and mobile applications. The company believes flight data is valuable and is made even more valuable when delivered in conjunction with other contextual data. The Company manages multiple data sets that relate directly to or intersect with flights – trips, weather, and other aviation-related data. [www.flightstats.com](http://www.flightstats.com)

### **About On-time Performance Service Awards**

The FlightStats On-time Performance Service Awards recognize airlines around the world that deliver the highest percentage of flights to their arrival gates within 15 minutes of the scheduled arrival time or earlier.

### **About Japan Airlines**

Japan Airlines (JAL) was founded in 1951 and became the first international airline in Japan. A member of the **oneworld®** alliance, the airline now reaches more than 305 airports in 51 countries and regions together with its codeshare partners with a modern fleet of more than 220 aircraft. JAL Mileage Bank (JMB), the airline's loyalty program, has reached over 31 million members worldwide. Received FlightStats 2016 Airline On-time Performance Service Award, JAL is committed to providing customers with the highest levels of flight safety and supreme quality in every aspect of its service, and aims to become the most preferred airline in the world.

For more information, please visit <http://www.jal.com/en/outline/>

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