



JAL Group Airlines Awarded Number One for On-time Arrivals in 2012

TOKYO February 19, 2013: Two JAL Group airlines received the highest recognition for their on-time performance in the calendar year 2012, by an independent aviation performance-tracking company FlightStats. Japan Airlines – the Group’s main operating carrier achieved an on-time arrival rate of 90.35% for its domestic and international flights operated between January and December 2012 and was named number one in the Major International Airlines category topping 29 other global carriers in the world, as well as in the Major Asia Airlines category.



J-AIR, an Osaka-based subsidiary airline of the JAL Group, was also recognized as the most punctual in the category of Asia Regional Airlines, with an on-time arrival rate of 92.58% during the same period. This marks the fourth time for JAL Group’s airlines to be awarded continually as the best at timekeeping by FlightStats, which has been conferring the On-Time Performance Service (OPS) Awards since 2009. This would be the second year in which J-AIR is recognized as number one after it received the same accolade in 2010.

oneworld®, in which Japan Airlines and J-AIR belong, was also presented with the Airline Alliance On-Time Performance Award for 2012 as its members collectively maintained a more punctual operation than their counterparts in the other global airline groups, according to FlightStats.

JAL Group regards punctuality as an essential service quality of an airline, and appreciates the understanding and cooperation from customers who arrive at their boarding gates promptly, enabling JAL flights to depart on schedule.

Placing safety in flight operations above all else, JAL Group staff will endeavor to keep up our on-time performance and to meet the needs of our customers so as to become their most-preferred airline in the world.

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