

JAL ADM - Fees and Penalties (USA & Canada)

Update on October 1, 2013 for immediate ticket issuance, the following cases will be subject to ADM from JAL. (Amendments are highlighted in bold caption.)
ADM should be settled or disputed within 30 days through BSP-Link or ARC Memo Manager.

APF (ADM Processing Fee)	USD/CAD 10 per passenger	Will be added to all other amounts due JAL including the penalties listed below.
ADM Reasons	Penalty	Description
Inactive GDS Segment	USD/CAD 5 per segment /per passenger	For failure to remove the un-ticketed/unwanted active/passive segments within 24 hours after notifications is inserted in your record or at least 24 hours before departure, whichever is earlier
Scatter Booking	USD/CAD 10 per passenger	For booking hidden groups in multiple PNRs.
No Show	USD/CAD 10 per segment / per passenger	For failure to use confirmed space booked in your CRS without valid ticket numbers
Duplicate Bookings	USD/CAD 5 per dupe segment	For booking multiple seats on the same or conflicting flights on single or multiple PNRs for a same passenger.
Churning	USD/CAD 40 per passenger	For repeatedly canceling/booking same itinerary in the same or different classes on one or more PNRs.
Invalid Name Change	USD/CAD 40 per passenger	For changing/correcting passenger name field. To be added to other amounts due JAL.
Fictitious Bookings	USD/CAD 40 per passenger	For fraudulent, fictitious or speculative bookings.
Forced Reservation	USD/CAD 40 per passenger	For manually forcing reservation overriding rules and restrictions including TLC. To be added to other amounts due JAL including the amount needed to raise to the lowest fare that should have been applied..
Missing Required Ticket Fields	USD/CAD 10 per passenger	For missing required inputs such as Endorsement box, conjunction ticket #, the original ticket #, etc. To be added to other amounts due JAL.
TAF (Tour Code Adjustment Fee)	USD/CAD 10 per passenger	For missing/incorrect/invalid Tour Code. To be added to other amounts due JAL.
Overriding Ticketing Time Limit	USD/CAD 40 per passenger	For issuing after the ticketing dead line placed by fare rule or SSR. To be added to other amounts due JAL including the amount needed to raise to the lowest applicable fare for the ticketing timing.
Ticketing Method Violation	USD/CAD 40 per passenger	For not applying the ticketing method (Net Fare, Bulk, IT, Net Remittal) specified by Ticketing Instruction or fare rule. To be added to other amounts due JAL, including the amount needed to raise to the lowest fare that applies the particular ticketing method.
Incorrect Usage Of Booking Class	USD/CAD 40 per passenger	For not issuing in booking class specified by the fare, or for issuing in different booking class than the PNR. To be added to other amounts due JAL including the amount needed to raise to the lowest fare applicable to the Reservation Booking Designator used.
Stopover Violation	USD/CAD 40 per passenger	For failing to collect applicable stopover fee or for ignoring the stopover restriction. To be added to other amounts due JAL including the fee, or the amount needed to raise to the lowest fare that allows stopover when the ticketing instruction and/or fare rule does not allow stopover.
Flight Restriction Violation	USD/CAD 40 per passenger	For including carriers or code share flights when the fare rule/ticketing instruction does not allow. To be added to other amounts due JAL, including the amount needed to raise to the lowest applicable fare that allows usage of the flights in question.
Inappropriate Use of JAL Plate	USD/CAD 40 per passenger	For validating on JAL (131) when there is no international sector into, out of or through Japan on JL/JO, or when JAL/JO does not receive at least 50% of the fare. To be added to other amounts due JAL.
Ticketing Incomplete Itinerary	USD/CAD 40 per passenger	For issuing with WL or open segments when the ticketing instruction and/or fare rule does not allow. To be added to other amounts due JAL including the amount needed to raise to the lowest applicable fare that allows WL or open itinerary.
Abusive or Fraudulent Ticketing	USD/CAD 90 per passenger	For disregarding fare rules/JAL ticketing instruction such as using incorrect class or different class from the PNR, WL sector as HK, hidden city, beyond-destination and cross border, etc. To be added to other amounts due JAL including the amount needed to raise to the next lowest fare applicable.
Ticketing Passive Segments	USD/CAD 90 per passenger	For issuing passive segments not substantiated by the corresponding active segments. To be added to other amounts due JAL including the amount needed to raise to the normal fare.
Disregarding Cabotage	USD/CAD 90 per passenger	For disregarding the cabotage rule issued by the US government.
Rejected Credit Card	USD/CAD 40 per passenger	Charge back cases. To be added to the value of the rejected charge.
Unacceptable Credit Card	USD/CAD 40 per transaction	To be added to other amounts due JAL.
Late Reporting	USD/CAD 40 per ticket	To be added to other amounts due JAL.
Unreported ticket	USD/CAD 90 per ticket	To be added to other amounts due JAL.