



Refer to www.jalagency.com for details and updates

JL/AA Joint Business Travel Notices

JL/AA Travel Notice	AFFECTED AIRPORT	TICKET ISSUED ON/BEFOR	AGENCY POS	IMPACTED TRAVEL DATES	NEW TRAVEL DATES	DATE CHANGE AUTH	REFUND AUTH	
	HKG	April 6, 2020	US, CA, MX, BR	January 28 - July 6, 2020	January 28 - August 31, 2020	TN/0128CORONAVIRUS HKG	TN/1028	
	PEK/PVG (excluding SHA)	January 24, 2020	US, CA, MX, BR	January 24 - October 23, 2020	January 24 - December 31, 2020	TN/0124CORONAVIRUS	TN/0124	
	ICN (excluding GMP/PUS)	April 6, 2020	US, CA, MX, BR	February 24 - July 6, 2020	February 24 - August 31, 2020	TN/0224 CORONAVIRUS ICN	NOT APPLICABLE	
REMARKS	1. Change fee and additional fare waived if customer rebooks keeps same O & D and rebook within travel notice date range. 2. Change fee waived, but fare collection applies if customer changes O & D . 3. Change fee waived, but fare collection applies if customer changes travel date to one outside of TN date range. 4. New travel date must be complete within original ticket validity (one year from original date of issue)					5. The new ticket must include "DATE CHANGE AUTH" in the endorsement box. 6. "REFUND AUTH" must be in the Waivr code box.		

WI 2001 (Handling for itineraries canceled on/after April 17, 2020)

Special Ticket handling due to Coronavirus (COVID-19) for flight to/from/via Japan and Flight Suspension, decrease in Frequency WI 2001	Confirmed reservations which became canceled or <i>schedule change</i>				Reasons other than flight cancellation (caused by Covid-19, immigration reasons or forced quarantine by government)			
	AGENCY POS	US, CA, MX, BR			AGENCY POS	US, CA, MX, BR		
	ISSUE DATE	Issuing date does not apply if flight(s) canceled or <i>schedule change</i>			ISSUE DATE	On/Before 11JUN'2020 * <small>* Issuing date does not apply for immigration reasons or forced quarantine by government.</small>		
	IMPACTED TRAVEL DATES	28FEB'2020 --27MAR'2021			IMPACTED TRAVEL DATES	28FEB'2020 - 31OCT'2020 Including JL operated flights & JL marketed flights issued on JL ticket stock		
	NEW TRAVEL DATES	Thru 14DEC'2020	16JAN'2021-31MAR'2021		NEW TRAVEL DATES	Thru 14DEC'2020	16JAN'2021-31MAR'2021	
	BLACKOUT DATES	15DEC'2020 - 15JAN'2021			BLACKOUT DATES	15DEC'2020 - 15JAN'2021		
	REFUND AUTHO	The waiver code must be in the Waiver code box WI 2001			REFUND AUTHO	The waiver code must be in the Waiver code box WI 2001		
DATE CHANGE AUTHO	The new ticket must include the following in the Endorsement Box SKCHGJL_ _ _ _ <small>*Please input canceled flight number after "SKCHG"</small>			DATE CHANGE AUTHO	The new ticket must include the following in the Endorsement Box SKCHGW2001			
REMARKS								
Number of ticket changes	This AUTH is applicable for one time only. However, refund permitted after change including ticket already reissued under WI9039/WI9047.							
Change to Origin/Destination	Permitted (*) Please contact Japan Airlines for instructions.							
Open Ticket	Permitted (*) Please contact Japan Airlines for instructions.							
Inventory Requirements	For new travel dates on/before November 20, 2020 , please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket. 3. The lowest booking class in the same cabin is permitted if there is no availability for departures <u>by November 20, 2020</u> (JL flights, including JL marketed flights only). For new travel dates <u>between November 21, 2020 and March 31, 2021</u> , please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket.							
Refund policy information	Refund transaction must be completed: Before commencement of travel - ONE year from the ticket issue date. After commencement of travel - ONE year from the beginning date of journey, however, for tickets reissued under this special policy, one year from the date of reissue.							



Refer to www.jalagency.com for details and updates

WI 9039 (Handling for itineraries canceled from March 18 thru April 16, 2020)

Special Handling for Tickets Affected by Flight Suspension / Decrease in Frequency due to the Novel Coronavirus WI 9039	<i>Confirmed reservations which became canceled (JL flights, including JL marketed flights only)</i>	
	AGENCY POS	US, CA, MX, BR
	ISSUE DATE	N/A
	IMPACTED TRAVEL DATES	February 4 - June 30, 2020
	NEW TRAVEL DATES	February 4 - June 30, 2020
	BLACKOUT DATES	N/A
	REFUND AUTHO	The waiver code must be in the Waiver code box: WI 9039 The new ticket must include the following in the Endorsement Box
	DATE CHANGE AUTHO	SKCHG/JL_ _ _ _ /ddmmm/citycity *Please input canceled flight number, date and city pair after "SKCHG"
	REMARKS	
	Number of ticket changes	This AUTH is applicable for one time only. However, refund is permitted if new date is within WI 9047.
Change to Origin/Destination	Not permitted	
Inventory Requirements	For new travel dates <u>on/before May 31, 2020</u> , please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket. 3. The lowest booking class in the same cabin is permitted if there is no availability for departures <u>on/before May 31, 2020</u> (JL flights, including JL marketed flights only). For new travel dates after June 1, 2020, please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket.	
Japan Domestic Flight	"SKIP" of flight coupon is available for Japan Domestic sector. However no refund value unless flight was impacted by cancellation/reduction of flights.	
Refund policy information	Refund transaction must be completed within ticket validity.	

WI 9047 (Handling for itineraries canceled from February 28 thru April 16, 2020 for flights to/from/via Japan)

Special Ticket handling for outspread of Novel Coronavirus for Flights to/from/via Japan WI 9047	<i>Reasons other than flight cancellation (caused by Covid-19, immigration reasons or forced quarantine by government)</i>	
	AGENCY POS	US, CA, MX, BR
	ISSUE DATE	① Ticket issued on/before February 28, 2020 if requested on/after February 29, 2020. ② Ticket issued on/before March 6, 2020 if requested on/after March 6, 2020. ③ Applicable if requested on/after March 18, 2020. ④ Applicable if requested on/after April 7, 2020. (*) Issuing date does not apply for immigration reasons or forced quarantine by government.
	IMPACTED TRAVEL DATES	ISSUE DATE ① Flight to/from/via JP between February 28 - March 19, 2020 ISSUE DATE ② Flight to/from/via JP between March 20 - April 5, 2020 ISSUE DATE ③ Flight to/from/via JP between April 6 - April 30, 2020 ISSUE DATE ④ Flight to/from/via JP between May 1 - May 31, 2020
	NEW TRAVEL DATES	February 29 - June 30, 2020
	BLACKOUT DATES	N/A
	REFUND AUTHO	The waiver code must be in the Waiver code box: WI 9047
	DATE CHANGE AUTHO	The new ticket must include the following in the Endorsement Box: WI 9047
	REMARKS	
	Number of ticket changes	This AUTH is applicable for one time only. However, refund is permitted for tickets after exchanged/reissued within this condition
Change to Origin/Destination	Not permitted	
Open Ticket	Not permitted	
Inventory Requirements	For new travel dates <u>on/before May 31, 2020</u> , please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket. 3. The lowest booking class in the same cabin is permitted if there is no availability for departures <u>on/before May 31, 2020</u> (JL flights, including JL marketed flights only). For new travel dates <u>between June 1, 2020 and June 30, 2020</u> , please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket.	
Japan Domestic Flight	"skip" of flight coupon is available for Japan Domestic sector. However no refund value unless flight was impacted by a cancellation/reduction of flights.	
Refund policy information	Refund transaction must be completed before ticket validity.	



Refer to www.jalagency.com for details and updates

WI 9037 (Handling for itineraries canceled from January 24 thru March 17, 2020 for flights to/from Mainland China and Hong Kong)

Special Ticket Handling for Possible Affect from the Novel Coronavirus in China WI 9037			Reasons other than flight cancellation (caused by Covid-19, immigration reasons or forced quarantine by government)	
	AGENCY POS		US, CA , MX , BR	
	ISSUE DATE		Ticket issued on/before February 27, 2020	
			(*) Issuing date does not apply for immigration reasons or forced quarantine by government.	
	IMPACTED TRAVEL DATES		Flight to/from airport in CN and HK between January 24 and March 31, 2020	
	NEW TRAVEL DATES		January 24 - April 20, 2020	
	BLACKOUT DATES		N/A	
	REFUND AUTHO		The waiver code must be in the Waiver code box WI 9037	
			The new ticket must include the following in the Endorsement Box	
	DATE CHANGE AUTHO		SKCHG/JL ____/ddmm/CITYCITY	
REMARKS				
Number of ticket changes		This AUTH is applicable for one time only. However, refund is permitted for tickets after exchanged/reissued within this condition		
Change to Origin/Destination		Not permitted		
Open Ticket		Not permitted		
Inventory Requirements		For new travel dates between <u>January 24 and April 20, 2020</u> , please book in the following order: 1. The same class of service (RBD) as ticketed. 2. The RBD as stated per the fare rule of the ticket. 3. The lowest booking class in the same cabin is permitted if there is no availability (JL flights, including JL marketed flights only).		
Refund policy information		Refund transaction must be completed before ticket validity.		