



## Action Required: WestJet (WS) Fare Class Realignment

Dear Travel Agency Partner,

During the weekend of September 15<sup>th</sup>, 2018, WestJet Airlines Ltd., will be making changes to their fare class structure that will result in the change of RBD (Reservation Booking Designator) for many existing booked flight segments, including WestJet flight sectors issued on JAL (131) ticket stock. The first impacted departure date will be September 20, 2018.

Beginning from September 16<sup>th</sup>, WestJet will be sending ASC (Advice Schedule) messages for all affected PNR. We request that you begin taking action from this time and before the scheduled flight of your client(s).

### Handling Procedure:

#### 1) Reservation Handling

WestJet will dispatch UN/TK schedule changes through ASC (Advice Schedule Message). Both the old and the new RBD fare class will be shown such as below, so cancel the old and confirm the new RBD fare class.

WS 126 **D** 29OCT 1 YVRYYC **UN**1 1400 1621 29OCT E WS/PMEBMN ← Cancel Old RBD fare class

WS 126 **K** 29OCT 1 YVRYYC **TK**1 1400 1621 29OCT E WS/PMEBMN ← Confirm New RBD fare class

#### 2) Ticketing Handling

Unticketed → No further special action necessary

Ticketed → Complete an Involuntary Reissue of the affected ticket per JAL's standard Irregularity Handling (ie Even Exchange). Revalidation is not allowed.

In the Endorsement Box, input the following Waiver Code: **SKDCHG WSFCR**

Should you have further questions related to upcoming schedule change specific to tickets issued on JL ticket stock, please contact your sales representative or [nearest Japan Airlines Customer Support Center](#). For general questions regarding WestJet's fare class realignment, please contact WestJet directly.

Thank you for your support of Japan Airlines.