



October 15, 2020

**Announcing the Launch of JL’s Newly Designed Travel Agency Website**

Dear Valued Travel Partners,

We are excited to announce the launch of our newly designed agency website at [www.americas.jalagency.com](http://www.americas.jalagency.com) , effective immediately. Our goal with this new website is to create a user-friendly browsing experience for our valued travel partners. We hope you will like our new design. Please be advised that our current website ([www.jalagency.com](http://www.jalagency.com)) will be phased out in the near future.

You will still find useful information about our products, services, and irregularity handling on the homepage of our website. There will still be direct links to Travel Notices, fare calculation requests, baggage rules, group rate requests, and more. We will be constantly updating the content with helpful information and company announcements in the JAL Topics section and the JL News section.

***Please note that access to our new website will require a user name and passcode. To register, please use the online form at [www.jal.jalagency.com](http://www.jal.jalagency.com) . Once we receive your registration, we will provide you with your user name and passcode. This user name and passcode is for travel agency use only. Please do not share these credentials with your clients.***

Thank you for your continued support of Japan Airlines.

New agency website for the Americas	<a href="http://www.americas.jalagency.com">www.americas.jalagency.com</a>
Online form to request User name/Passcode	<a href="http://www.jal.jalagency.com">www.jal.jalagency.com</a>

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